

## **ONLINE PRIVACY POLICY AGREEMENT**

Fortitude Partners LLC dba Vanguard Cleaning Systems of Louisville & Lexington, is committed to keeping any and all personal information collected of those individuals that visit our website and make use of our online facilities and services accurate, confidential, secure and private. Our privacy policy has been designed and created to ensure those affiliated with Fortitude Partners LLC dba Vanguard Cleaning Systems of Louisville & Lexington of our commitment and realization of our obligation not only to meet but to exceed most existing privacy standards.

**THEREFORE**, this Privacy Policy Agreement shall apply to Fortitude Partners LLC dba Vanguard Cleaning Systems of Louisville & Lexington, and thus it shall govern any and all data collection and usage thereof. Through the use of [vanguardcleaningky.com](http://vanguardcleaningky.com) you are herein consenting to the following data procedures expressed within this agreement.

### **COLLECTION OF INFORMATION**

This website collects various types of information, such as:

- Voluntarily provided information which may include your name, address, email address, billing and or credit card information etc., which may be used when you purchase products and/or services and to deliver the services you requested.
- Information automatically collected when visiting our website, which may include cookies. Third party tacking technologies and server logs.

Please rest assured that this site shall only collect personal information that you knowingly and willingly provide by way of surveys, completed membership forms, and emails. It is the intent of this site to use personal information only for the purpose for which it was requested, and any additional uses specifically provided on this site.

We may also gather information about the type of browsing you are using, IP address or type of operating system to assist us in providing and maintaining superior quality service.

It is highly recommended and suggested that you review the privacy policies and statements of any website you choose to use or frequent as a means to better understand the way in which other websites garner, make us of and share information collected.

### **Use of Information Collected**

Fortitude Partners LLC dba Vanguard Cleaning Systems of Louisville & Lexington may collect and may make use of personal information to assist in the operation of our website and to ensure delivery of the services you need and request. At times, we may find it necessary to use personally identifiable information as a means to keep you informed of other possible products and/or services that may be available to you from [vanguardcleaningky.com](http://vanguardcleaningky.com). Fortitude Partners LLC dba Vanguard Cleaning Systems of Louisville & Lexington may also be in contact with you with regards to completing surveys and/or research questionnaires related to your opinion of current or potential future services that may be offered.

Fortitude Partners LLC dba Vanguard Cleaning Systems of Louisville & Lexington does not

now, nor will it in the future, sell, rent or lease any of our customer lists and/or names to any third parties.

Fortitude Partners LLC dba Vanguard Cleaning Systems of Louisville & Lexington may deem it necessary to follow websites and/or pages that our user may frequent in an effort to glean what types of services and/or products may be the most popular to customers or the general public.

Fortitude Partners LLC dba Vanguard Cleaning Systems of Louisville & Lexington may disclose your personal information, without prior notice to you, only if required to do so in accordance with applicable laws and/or in a good faith belief that such action is deemed necessary or is required in an effort to:

- Remain in conformance with any decrees, laws and/or statutes or in an effort to comply with any process which may be served upon Fortitude Partners LLC dba Vanguard Cleaning Systems of Louisville & Lexington and/or our website;
- Maintain, safeguard and/or preserve all the rights and/or property of Fortitude Partners LLC dba Vanguard Cleaning Systems of Louisville & Lexington; and
- Perform under demanding conditions in an effort to safeguard the personal safety of users of [vanguardcleaningky.com](http://vanguardcleaningky.com) and/or the general public.

### **Children Under Age of 13**

Fortitude Partners LLC dba Vanguard Cleaning Systems of Louisville & Lexington does not knowingly collect personal identifiable information from children under the age of thirteen (13) without verifiable parental consent. If it is determined that such information has been inadvertently collected on anyone under the age of thirteen (13), we shall immediately take the necessary steps to ensure that such information is deleted from system's database. Anyone under the age of thirteen (13) must seek and obtain parent or guardian permission to use this website.

### **Unsubscribe or Opt-Out**

All users and/or visitors to our website have the option to discontinue receiving communication from us and/or reserve the right to discontinue receiving communications by way of email or newsletters. To discontinue or unsubscribe to our website please send an email that you wish to unsubscribe to [info@vanguardcleaning.com](mailto:info@vanguardcleaning.com). If you wish to unsubscribe or opt-out from any third part websites, you must go to that specific website to unsubscribe and/or opt-out.

### **Links to Other Web Sites**

Our website does contain links to affiliate and other websites. Fortitude Partners LLC dba Vanguard Cleaning Systems of Louisville & Lexington does not claim nor accept responsibility for any privacy policies, practice and/or procedures of other such websites. Therefore, we encourage all users and visitors to be aware when they leave our website and to read the privacy statements of each website that collects personally identifiable information. The aforementioned Privacy Policy Agreement applies only and solely to the information collected by our website.

## **Security**

Fortitude Partners LLC dba Vanguard Cleaning Systems of Louisville & Lexington shall endeavor and shall take every precaution to maintain adequate physical, procedural and technical security with respect to our offices and information storage facilities to prevent any loss, misuse, unauthorized access disclosure or modification of the user's personal information under our control.

The company also uses Secure Socket Layer (SSL) for authentication and private communications to build users' trust and confidence in the internet and website use by providing simple and secure access and communication of credit card and personal information. In addition, Fortitude Partners LLC dba Vanguard Cleaning Systems of Louisville & Lexington is a licensee of TRUSTe. The website is also secure by Verisign.

## **Changes to Privacy Policy Agreement**

Fortitude Partners LLC dba Vanguard Cleaning Systems of Louisville & Lexington reserves the right to update and/or change the terms of our privacy policy, and as such we will post those changes to our website homepage at [vanguardcleaningky.com](http://vanguardcleaningky.com), so that our users and/or visitors are always aware of the type of information we collect, how it will be used, and under what circumstance, if any, we may disclose such information. If at any point in time Fortitude Partners LLC dba Vanguard Cleaning Systems of Louisville & Lexington decides to make use of any personally identifiable information on file, in a manner vastly different from that which was stated when this information was initially collected, the user or users shall be promptly notified by email. Users at that time shall have the option as to whether to permit the use of their information in this separate manner.

## **Acceptance of Terms**

Though the use of this website, you are hereby accepting the terms and conditions stipulated within the aforementioned Privacy Policy Agreement. If you are not in agreement with our terms and conditions, then you should refrain from further use of our sites. In addition, your continued use of our website following the posting of any updates or changes to our terms and conditions shall mean that you are in agreement and acceptance of such changes.

## **How to Contact Us**

If you have any questions or concerns regarding the Privacy Policy Agreement related to our website, please feel free to contact us at the following email, telephone number or mailing address.

**EMAIL:** [infol@vanguardcleaning.com](mailto:infol@vanguardcleaning.com)

**Telephone Number:** 502-855-8500

### **Mailing Address:**

Fortitude Partners LLC dba Vanguard Cleaning Systems of Louisville & Lexington  
1230 Liberty Bank Lane Ste 110  
Louisville, KY 40222

